

# Guarantee

*We take our responsibility to you very seriously. In the unlikely event that something goes wrong, we will **NOT** let our customers down.*

If within 7 days of having had our Comprehensive Service, your vehicle breaks down – anywhere in the Perth metropolitan area – with a fault that we didn't identify in writing to you, we'll guarantee the following:

- 1. We'll send out a mechanic to you immediately. He'll have a phone you can use if you need it to make arrangements and/or let your family know what's happened.*
- 2. If you need to be somewhere urgently, we'll take you there AND wait for you to finish or come back to pick you up.*
- 3. If your car needs to be towed, we'll organise and pay for the delivery back to our workshop.*
- 4. We'll arrange for you and your passengers to be taken home or to your next appointment then home.*
- 5. We'll repair your vehicle as fast as possible, parts permitting, at NO ADDITIONAL COST to you (unless you told us not to carry out the repair).*
- 6. We'll supply, and pay for, a loan car for as long as it takes to get your vehicle back on the road.*
- 7. If you have a second car in the family we'll give this car a FREE service.*
- 8. If you were late for a meeting or work as a result of the breakdown, we're happy to write a letter of apology to your employer or your appointment contact explaining the problem.*
- 9. Your car will be fully detailed inside and out – at no cost – before you get it back.*
- 10. Your car will be delivered back to you at a time that's convenient for you and at the location that suits you best.*
- 11. Finally, because we like to try and relieve any stress we've caused, we'll also throw in a Sizzlers dinner voucher for \$100. Have a meal on us! We keep on top of everything for you. When your car service is due, you'll receive a reminder in the post. And you'll get a SMS reminder the day before your booking and when your car rego is due.*



**AUTO EDGE**  
The LPG Motoring Experts

## In a nutshell...

Our customers have busy lives and the last thing they need to worry about is their car. Auto Edge offers you peace of mind with a reliable, quality service at the best possible price. And what's more, you'll receive a gold standard guarantee.

**Choose Auto Edge and get simply better service.**

[www.autoedge.com.au](http://www.autoedge.com.au)